

— WORKFLOWS, AGENTIC WORKFLOWS AND AGENTS

Build it once. Run it anywhere.

Workflow Designer puts every automation your team relies on into one library — deterministic workflows, agentic workflows that reason inside the rails, and standing agents — each one forkable, runnable in a click, and scored on how often it works.

3 automation types

10 block families

18 platforms

01

Search

the whole library

02

Fork

a prebuilt automation

03

Point

at any site

04

Run

and track success

— WHAT YOU ARE WORKING WITH

3

AUTOMATION TYPES

10

BLOCK FAMILIES

1-click

RUN ON ANY SITE

18

PLATFORMS TARGETED

cert-renewal-prod

agentic workflow · saved

```
trigger: schedule · daily 02:00
query: certificates expiring within 60 days
ai: rank by blast radius, draft renewal plan
branch: confidence ≥ 0.9 → renew · else → escalate
action: renew → deploy → validate TLS handshake
output: post what changed to #platform, attach to ticket
```

— WHAT'S INSIDE

Why a library

Three types

The library

Block palette

Cross-platform

Promotion

Capabilities

Build once, run anywhere — one library of workflows, agentic workflows and agents for every site you run.

— WHY A LIBRARY

The same runbook, rewritten for every site.

Most operations teams don't lack automation. They have too much of it, scattered: a patch script for the datacenter, a slightly different one for the cloud, a third that someone wrote for the new region and never shared. Each copy drifts. Nobody knows which one works.

— WHAT GOES WRONG WITHOUT ONE

Copies drift

Every site gets its own version of the same procedure, and they quietly stop matching.

Blank canvases waste days

Common jobs — patching, cert renewal, drift checks — get rebuilt from nothing.

Nobody knows what works

Without a success rate, the "good" script is whichever one the loudest engineer trusts.

One machine for every job

Teams force a rigid script onto a problem that needs judgement, or vice versa.

— WHAT CHANGES

SCATTERED AUTOMATION

- A different script per site
- Rebuilt from scratch for each new job
- Trust based on reputation
- Run by whoever knows where it lives

ONE LIBRARY

- One definition; the site decides where it lands
- Fork a prebuilt automation instead
- A live success rate on every row
- One click, from the row, for anyone allowed

— WHERE THE COPIES COME FROM

HOW A COPY IS BORN	WHAT IT COSTS LATER
"We need it in the new region by Friday"	A second definition nobody reconciles
"The cloud version needs one extra step"	A fork that stops getting the datacenter fixes
"I just tweaked it locally"	A private copy that becomes the real one
"We rebuilt it for the acquisition"	A third procedure with the same name

If you can't tell which of your three patch scripts is the one that works, you don't have automation. You have folklore.

— THREE TYPES

Deterministic, reasoning, or always-on.

Not every job wants the same machinery. A certificate renewal wants a fixed path. A crash-loop investigation needs judgement. An IAM drift watch should never stop running. All three live in the same library and run the same way.

WORKFLOW	AGENTIC WORKFLOW	AGENT
Deterministic Fixed steps, the same path every time. For procedures that are already known and must not vary. on schedule → query CMDB → run script → post to Slack	Reasoning inside the rails A structured flow with AI blocks that diagnose, branch and summarise — bounded by the steps you defined. on alert → AI diagnose → branch on confidence → remediate or escalate	Standing, always-on A persistent specialist you direct in plain language. It picks its own path, inside its guardrails. "find IAM policies that drifted this week" → investigate → report

— WHICH ONE FITS THE JOB

IF THE JOB...	REACH FOR
Has a known procedure that must never vary	A workflow — same steps, same order, every time
Needs diagnosis, but inside a fixed structure	An agentic workflow — AI blocks bounded by your steps
Should run continuously and respond to plain-language direction	An agent — a standing specialist with guardrails
Is half known, half judgement	An agentic workflow, with an approval at the risky branch

— RULES OF THUMB

- Start deterministic; add AI blocks only where judgement genuinely helps.
- Agents are best for watching, not for one-off changes.
- An agentic workflow can branch on confidence and escalate instead of guessing.
- All three share one library, one run button and one success score.

— KNOWING WHEN TO SWITCH

WHEN A WORKFLOW IS THE WRONG TOOL

- Every run needs a human to interpret the output
- The "if" statements keep multiplying
- It escalates more often than it finishes

WHEN AN AGENT IS THE WRONG TOOL

- The change must happen exactly the same way every time
- Auditors need the literal steps
- It is a one-off change, not a standing job

— THE LIBRARY

Every automation, searchable, scored and one click away.

Search by type, category or source. Each row shows what the automation does, where it came from, and how often it succeeds — and runs from right there.

— A SAMPLE LIBRARY

AUTOMATION	TYPE	CATEGORY	SUCCESS
Cert Renewal · Prod	Agentic	Security	99%
Nightly Report Export	Workflow	Reporting	99%
Patch Window Runner	Workflow	Compute	97%
Terraform Plan & Apply	Workflow	Platform	96%
Backup Restore Drill	Workflow	Storage	94%
Config Drift Rollback	Workflow	Network	93%
Slow Query Remediator	Agentic	Database	88%
Pod CrashLoop Triage	Agentic	Kubernetes	82%
AWS Spend Anomaly	Agent	FinOps	78%

— THREE SOURCES, ONE CATALOG

Personal**Private to you**

Drafts and experiments. Build freely; promote to the org once it proves out.

Org**Shared with your workspace**

Your team's runbooks, wired to your systems and reviewed by your people.

UnityOne**Prebuilt and curated**

Production-tested automations for common ops work. Fork and tune without touching the original.

— FINDING THE RIGHT ONE

- Filter by workflow, agentic workflow or agent.
- Filter by source: personal, org or curated.
- Forked automations keep a link to what they came from.
- Success rates update with every run.

Success rates shown come from a sample library and are illustrative.

A catalog you can search, filter and run from is the difference between having automation and using it.

— CUSTOM CREATION

A palette that covers the whole job.

When nothing in the library fits, build it from blocks — triggers through to Terraform. Every block family is built for a different part of real operational work.

01

Triggers

Schedule, on alert, webhook, or kicked off by hand.

02

Advanced AI blocks

Diagnose, decide, branch and summarise.

03

Task actions

The operational steps themselves.

04

Flow controls

Branches, loops, waits and approvals.

05

Query sources

CMDB, monitoring, logs, cloud APIs.

06

Run commands

Shell and remote execution on targets.

07

Terraform & scripts

Plan, apply, and your own scripts.

08

HTTP / API actions

Call anything with an endpoint.

09

Outputs

Slack, tickets, reports, email.

— AN AGENTIC WORKFLOW, BLOCK BY BLOCK

cert-renewal-prod

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— FOUR WAYS TO START ONE

Schedule

Cron or interval — a fixed cadence.

On alert

When a monitor or agent raises a signal.

Webhook

An inbound call from any external system.

Manual / direct

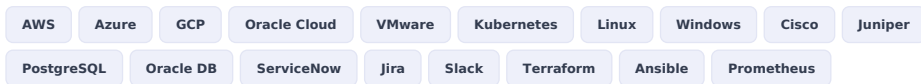
Start it yourself, or direct it in plain language.

Blocks map to real operational work. If a step doesn't fit a family, it's usually two steps pretending to be one.

— CROSS-PLATFORM

One library. Every platform you run.

The same automation can target a datacenter or a cloud. The site you point it at decides where it lands — the definition doesn't change, so it can't drift.



— SAME DEFINITION, DIFFERENT SITES

POINT "PATCH WINDOW RUNNER" AT...	WHAT ACTUALLY HAPPENS
A VMware cluster in the datacenter	Drains hosts via vCenter, patches, returns them to service
An Azure VM scale set	Cycles instances through the same drain → patch → verify steps
A Linux fleet on AWS	Same steps, run over SSH with the same checks
A Windows estate	Same maintenance window logic, Windows-native patching

When the procedure lives in one place, fixing it once fixes it everywhere.

- No per-site copies to keep in sync.
- Site-specific details live in the site, not the workflow.
- New sites inherit every proven automation on day one.
- Success is tracked per automation across every site it runs on.

— WHAT ONE DEFINITION BUYS YOU

18 PLATFORMS TARGETED	1 DEFINITION PER PROCEDURE	0 PER-SITE COPIES TO SYNC	Day 1 NEW SITES INHERIT IT
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— THE SAME DEFINITION, RESOLVED BY THE SITE

```
run patch-window-runner → site: azure-west-europe-prod
  resolved targets: 42 VMs in scale set app-tier
  window: Sat 23:00–02:00 (site-local)
✓ 42 / 42 patched · 0 rollbacks · success recorded
```

— PERSONAL, ORG, CURATED

Where automations come from — and how they get promoted.

Build privately until something proves itself, then share it with the workspace. Or fork a curated automation and tune it without touching the original.

- 1 Personal draft.** Private to you. Experiment, break things, iterate.
Moves up when: nothing — every idea starts here
- 2 Org shared.** Wired to your team's systems and reviewed by your people.
Moves up when: a success rate your team is willing to rely on
- 3 Forked from UnityOne.** Start from a production-tested automation; the original stays intact.
Moves up when: a curated automation that already fits most of the job

— PROMOTE WHAT WORKS — THE SCORE IS ON EVERY ROW



— HOW THE LIBRARY STAYS TRUSTWORTHY

- A forked automation keeps a link to its source.
- Org automations are visible to the whole workspace.
- Personal drafts never run on shared schedules by accident.
- Low scores are a signal to fix, not to hide.

— VISIBILITY, AT A GLANCE

SOURCE	WHO CAN SEE IT	WHO CAN RUN IT
Personal	Only you	Only you, on your own runs
Org	The whole workspace	Anyone your roles allow
Forked from UnityOne	Wherever you share the fork	As personal or org, by where it lives

— EVERYTHING IN THE LIBRARY

Nine capabilities, one place.

Automation catalog

Every workflow, agentic workflow and agent in one searchable place.

One-click run

Launch any automation against any site, straight from the row.

Cross-platform

Datacenter and cloud targets from the same definition.

Prebuilt library

Curated automations that work on day one — no blank canvas.

Category & source filters

Narrow by type, category, or personal, org or curated.

Custom creation

Block families from triggers to Terraform, HTTP and scripts.

Agentic workflows

AI blocks that reason and branch inside a structure you control.

Success-rate tracking

A live score on every automation, so you promote what works.

Personal & org-shared

Build privately, share with the workspace when it is ready.

— THREE TYPES, ONE RUN BUTTON

WORKFLOW**Deterministic**

Fixed steps, the same path every time. For procedures that are already known and must not vary.

on schedule → query CMDB → run script → post to Slack

AGENTIC WORKFLOW**Reasoning inside the rails**

A structured flow with AI blocks that diagnose, branch and summarise — bounded by the steps you defined.

on alert → AI diagnose → branch on confidence → remediate or escalate

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— EVERY PLATFORM YOU RUN

AWS Azure GCP Oracle Cloud VMware Kubernetes Linux Windows Cisco Juniper PostgreSQL
Oracle DB ServiceNow Jira Slack Terraform Ansible Prometheus

— GETTING STARTED, IN THREE MOVES

1

Search the library

Find the closest prebuilt automation.

2

Fork and point

Tune it, then pick the target site.

3

Run and watch

One click; the success rate does the rest.

The fastest automation to build is the one that's already in the library.

Stop rewriting the same runbook.

Fork a prebuilt automation, point it at your site, and run it today.

GET IN TOUCH
contact@lumiops.ai

RUN
1-click, any site

LINKEDIN
linkedin.com/lumiops